

The CSIR service gives you access to our Cyber Security Operations Centre (CSOC) to request advice and assistance should you suffer or suspect a cyber breach.

The CSIR service gives you access to trained Incident Responders (IR) who will capture key information about your incident, ascertain the potential impact and priority, and provide instruction for a course of responsive action to contain or remove the issue and assure business continuity.

After receiving reports of incidents or suspected breaches, Six Degrees' expert analysts will undertake a brief evaluation of the incident to determine its nature and the threat that it poses to your organisation, safeguarding your organisation against potential threats and breaches.

CSIR Service Benefits

24x7 access to the experienced Cyber Security Operations Centre and the Incident Response team.



 $\label{protect} \mbox{Protect your organisation by enabling rapid CSIR response with focused onboarding.}$



Stay informed and up-to-date with the latest security threats through regular Cyber Security 'Threat Flash' Reports.



Increase awareness of the cyber security space with invitations and priority access to Six Degrees Cyber Security Workshop sessions.



CSIR Service Features



A cyber security incident response service that is tailored to your organisation.

As part of the CSIR service, Six Degrees' expert responders will seek to understand your existing security infrastructure, including discussions around the security controls that your organisation has in place. This ensures that our cyber security experts have the knowledge and capabilities around your organisation's infrastructure to provide an effective CSIR service.

Respond to threats quickly with access to cyber security experts 24x7x365.

Through the CSIR service, potential threats and incidents can be raised via phone, email or directly on the Six Degrees Incident Management Platform. Highly-trained and experienced incident responders will establish an understanding of the incident quickly, and then provide advice and assistance on next steps and actions and, if required, provide further intervention to control and handle the threats – all to restore the security of your organisation as quickly as possible.





Peace of mind with a team of experts on-hand, operating as an extension of your team.

Provide your organisation with assurance that expert assistance will be available immediately should threats or breaches be detected within your infrastructure. You will get immediate access to an Incident Response team who can respond and remediate against threats quickly and efficiently.

Stay up-to-date with the latest cyber security news and intelligence.

The Six Degrees Threat Intelligence team releases global threat updates regularly throughout the year. Each update contains valuable information about potential threats, breach techniques and known malicious actors, allowing you to understand what threats you could be exposed to and enabling you to act quickly. You will also receive invitations to workshop events so that you can experience first-hand the techniques that adversaries may use and understand the vulnerabilities that hackers exploit.



The CSIR service is designed to assist immediately with the following types of incidents:

Incident Type	CSIR Response
Malware	We will identify the malware to understand its payload, behaviour, threat level and recommend counter measures.
Virus	We will identify a suspected virus and provide information around steps to take that will protect against it.
Suspicious Files	We will review suspicious emails or files to identify if they are harmless or malicious (e.g. email with a document attached).
DDoS Mitigation Attack	We will provide advice and suitable response in the event of suspected DDoS attack.



Our Credentials



Microsoft Intelligent Security Association
Microsoft







