



# ADOPTION AND CHANGE MANAGEMENT SERVICE

Unlock the potential of your Microsoft 365 licenses.







When you purchase Microsoft 365 licences, they likely include many features and services you are not aware of or have a difficult time convincing your users to adopt as part of their daily workflows, especially if they are comfortable using a legacy or third-party solution.

Six Degrees' Adoption and Change Management service, delivered in partnership with ChangeAdopt, helps organisations overcome these challenges by providing a structured approach to the adoption and use of Microsoft 365.

This includes identifying the specific features and services that will be most beneficial to the organisation and its users, developing a customised training and support program to ensure that users are comfortable with the new tools, and creating a change management strategy to address any resistance to the change.

With Adoption and Change Management, organisations can ensure that their investment in Microsoft 365 is fully leveraged and that users are taking advantage of the many features and services that are available to them. By promoting user adoption and ensuring that users are comfortable with the new tools, organisations can increase productivity, collaboration, and efficiency across the entire organisation.

## Examples of features you may not be using are:

-  Microsoft Teams for instant messaging, calling and meetings.
-  Microsoft Forms for surveys and quizzes.
-  Microsoft Authenticator and multi-factor authentication.
-  Microsoft Planner for agile project management.
-  Microsoft Stream for hosting internal videos and meeting recordings.
-  Microsoft OneDrive for personal cloud storage.

## Why Adoption and Change Management?

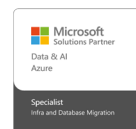
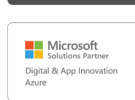
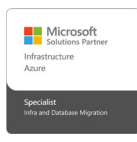
What It Does	Why This Matters	What This Means
Custom Adoption and Change Management strategies to meet your unique needs.	Addresses your specific challenges and concerns with adopting Microsoft 365.	Adoption and Change Management services are tailored to meet the unique needs of your organisation, ensuring a successful adoption of your desired Microsoft 365 features and services.
Analyses user feedback and usage data.	Helps identify areas for improvement.	Adoption and Change Management services can be fine-tuned based on user feedback and usage data, ensuring our service targets adoption of the features you will get the most benefit from.
Provides communication and marketing materials.	Helps promote and encourage adoption.	Users are better informed and motivated to adopt Microsoft 365, leading to a smoother transition and better engagement.
Provides user training and adoption support.	Ensures successful adoption of Microsoft 365.	Users can leverage more features and services of Microsoft 365, leading to improved productivity and collaboration.
Provides flexible delivery models.	Every organisation is different, so we tailor our services around how you work instead of trying to enforce a one size fits all approach.	Our Adoption and Change Management services are customisable and flexible, providing a range of delivery models to suit the unique needs of each organisation.



### Our Credentials

Microsoft Partner | Azure Expert MSP

Member of Microsoft Intelligent Security Association



- AMMP Partner
- Direct Bill CSP
- JumpStart Partner
- Operator Connect
- Microsoft Azure Connectivity Peering Partner



For more information about our Adoption and Change Management service, please contact [sales@6dg.co.uk](mailto:sales@6dg.co.uk) or call 0800 012 8060.